

Webdesk Update

General information

This article describes the steps required to upgrade an older version of the Web Desktop to a Webdesk 4.x.

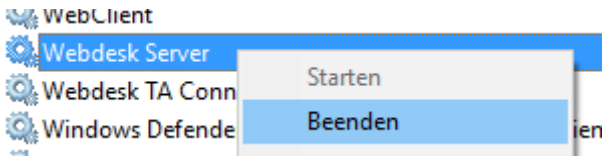
WARNUNG

Older Webdesk versions than version 3.8 need **first an update to latest 3.8.x**, before a seamless update to 4.x is possible!

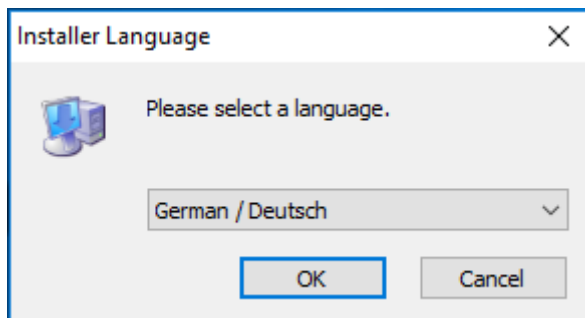
NOTIZ

Webdesk is available in a 32-bit or 64-bit version.

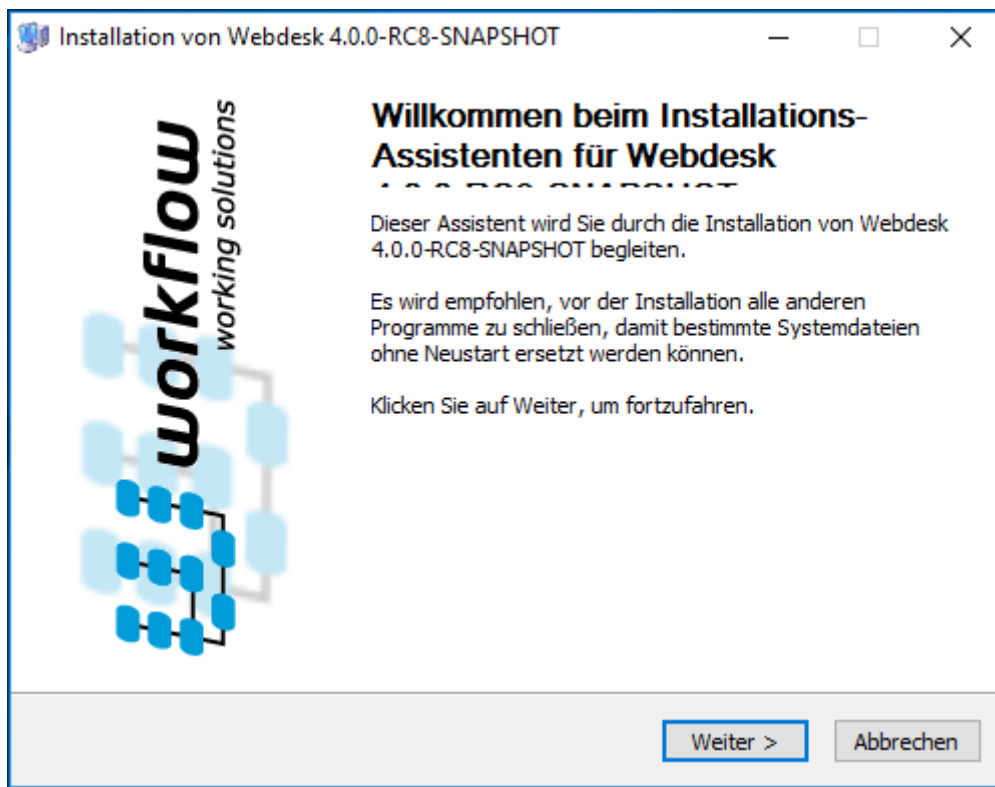
Steps in detail

- Quit the Webdesk server service in the Windows services
- 

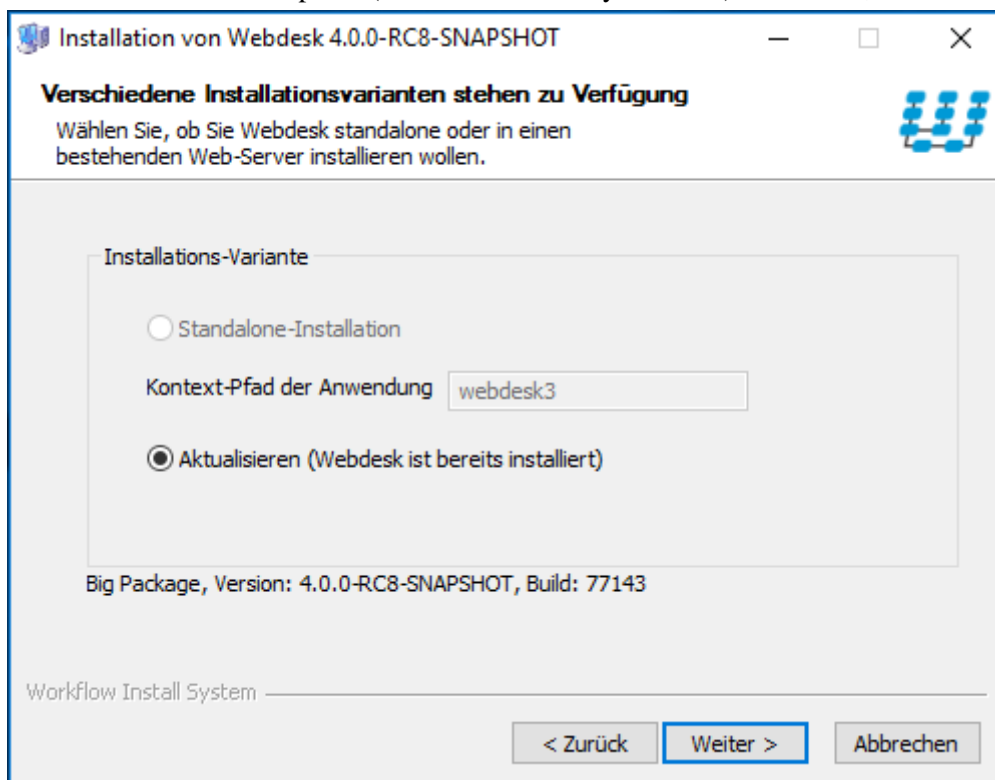
- Double-click the file setup-xxx-xxbit.exe
- Choose your language



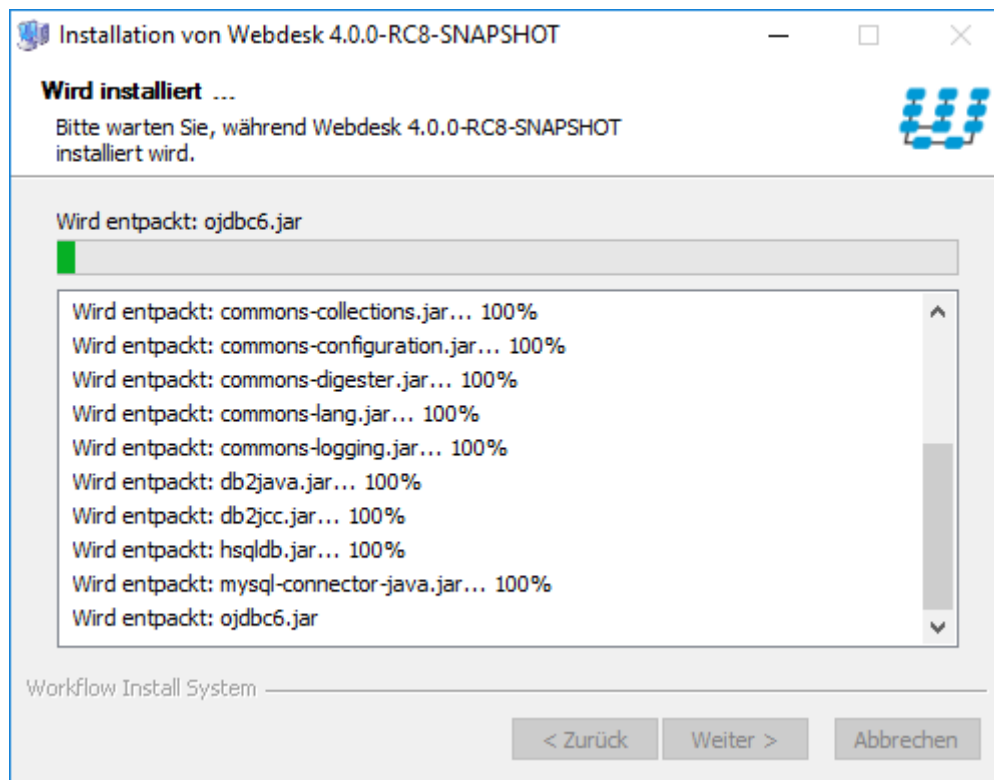
- Welcome screen appears, Next



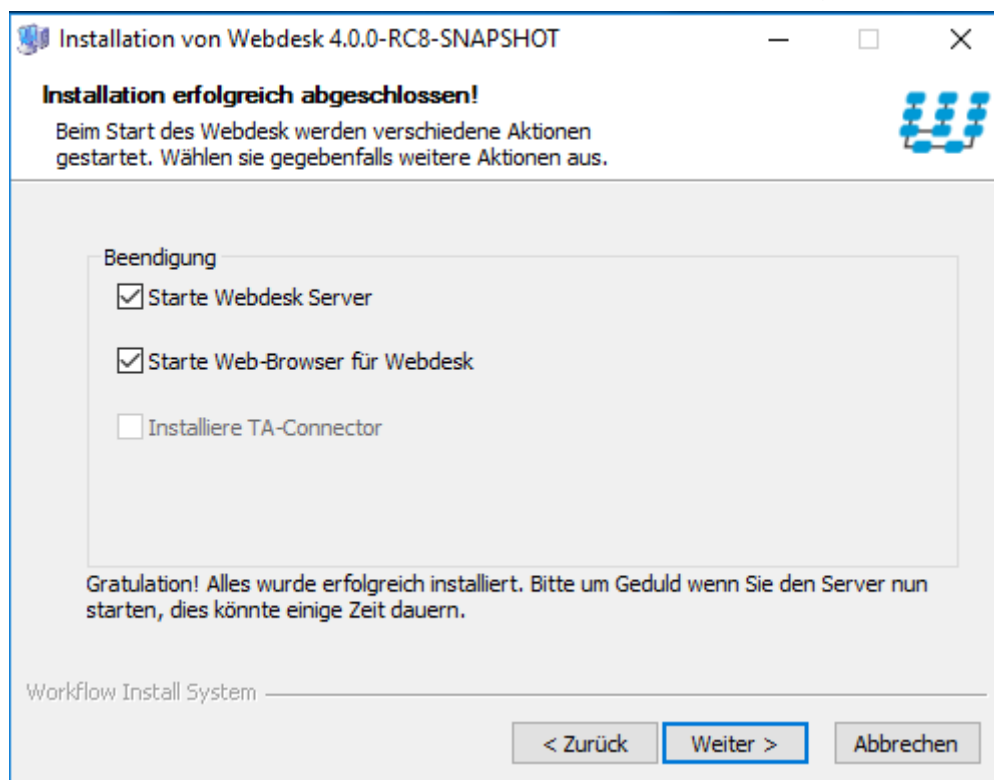
- Installations-Variante: Update (Webdesk is already installed) is checked, next



- the Update gets done



- Installation completed successfully!
"Start Webdesk" und "Start Web-Browser for Webdesk" are checked, next



- Complete the installation with Finish



- At the same time, the web browser opens a window with the Webdesk in it